

# Snack Milk and Healthy Snack Cart Program

## Frequently Asked Questions

**Please note that there are two separate snack programs available which are completely optional.** *Snack Milk and Healthy Snack Cart.* Please refer to order form for exact details. I have listed below some of the most frequently asked questions.

**Can I pay for my child's snacks online?** Yes, you may pay online through your Family Access account though you must return a completed order form no later than September 16<sup>th</sup> indicating that you paid online and we should deduct charges from your family lunch account. *Family Access will be available after August 15<sup>th</sup>.*

**May I order snacks by phone?** No. As it is quite hectic in the food service office during the months of August and September, we request that you refrain from placing an order by phone. Please return the order form included with this mailing no later than September 16<sup>th</sup>.

**Can I wait till my child's open house to submit snack order?** Yes. You may wait, though please keep in mind that lines do tend to get long. For your sanity, there is really no need to wait until then! ***Repeat – there is no need to wait till open house to submit your form.*** Submit snack order form early to avoid frustrations of standing in long lines. If you choose to wait till your child's open house, please make sure to have your snack order form completed ahead of time with payment attached.

**My child receives free or reduced-price lunches. Will he/she receive free or reduced-price snacks?** No. The snack programs are optional. Should you choose not to participate, you may send 100% juice or water from home as well as pre-packaged healthy snacks. Please make certain snack is PEANUT-FREE as we have students with peanut allergies.

**Why is there a big difference in Snack Milk price for grades 1-5 vs. kindergarten?** The difference in price is because the school receives reimbursement from the Minn. Dept. of Ed. for the Kindergarten Snack Milk program only and not for grades 1-5.

**My child receives free or reduced-price lunch. Why am I being charged for milk at lunch when my child brings lunch from home?** The Minn. Dept. of Ed. reimburses the school only when the entire lunch is purchased at school, thus, when your child takes a lunch from home and wishes to purchase a milk at lunch time, it is considered an A la Carte item. Your account will be charged .45 cents.

Should you have any additional concerns which I have not addressed, feel free to contact me at 952-758-1320 before August 30<sup>th</sup>.

Thank you for your time in looking through your food service packet of information. Please keep it in a safe place for future reference.

*Irene Jindra*

New Prague Area Schools  
Food Service Assistant